

We would like to investigate the issue remotely, please follow the instructions below:

1. Connect the LS Plus to Internet.
2. Go to Support->Remote Assistance.
3. Set Password and press Connect.
4. E-mail to us the password and S/N of LS Plus.

Note:

Please connect external power supply to LS Plus and T-3 and make sure, that LS Plus and TR-3 track sats, the distance between them is accordingly 3 meters.

Need to set up outdoors, but also plugged into their chargers, and near enough house to get wifi, and open enough to track satellites without too much interference from canopy or buildings, etc.